

# UCPath Progress

April 29, 2014



In the recent FSPD review process, we learned a lot about where we are, and what needs to be done during the remaining months before go live at year's end.

The experience also reinforced what we have always known: that we must be ready to adapt to changes as the need arises.

For example, to accommodate suggestions made during the FSPD summits, the UCPath Center team made some adjustments to their staffing plans. Gayelea Allison, director of production at the UCPath Center, said that the center had defined positions that will be responsible for payroll adjustments due to worker's compensation third-party payments.

Although the original process designs left this task at each of the UC locations, summit attendees felt that employees would be better served by centralizing this task at the UCPath Center with a group of subject matter experts who have a strong knowledge of both worker's comp and payroll.

The UCPath Center is also adding a reconciliation team, based on other summit recommendations.

This team will be responsible for reconciliation payroll and benefit totals for each pay compute as well as the reconciliation of expenses from the labor ledger and to each location's general ledger at each month-end period.

Attendees felt this process was crucial to ensure that the various ledger entries and transfers were accurate and complete, in addition to the complexities that come with composite benefit rates.

We want to thank you for helping us identify additional process efficiencies through the FSPD summits, and to commend both the summit attendees for being thoughtful and thorough about recommendations that will benefit both the university and its employees, and to the UCPath Center team for jumping right in to the effort of making these recommendations happen.

## - Sabu and Mark



### HAVE A QUESTION FOR MARK AND SABU?

E-mail [askmarkandsabu@ucop.edu](mailto:askmarkandsabu@ucop.edu)

### PROGRESS: Data Conversion: On Track

- By mid-May, UCOP's initial full set of data will be converted.
- By the end of May, business validation of all UCOP data will be done.

## What are the staff working on at the UCPath Center?

At the UCPath Center in Riverside, CA, staff are building the foundation so that they can serve UC staff and faculty from all 20 UC locations. Their work currently includes:

- Developing standard business and administrative processes
- Hiring and recruiting the critical positions that will serve UC locations in Wave 1
- Developing customer relationship management, key performance indicators and service agreements
- Planning and implementing call-center technology such as phone systems and ticketing systems.

## YOUR QUESTIONS

### Who will use UCPath?

#### 10 CAMPUSES

UC Berkeley  
UC Davis  
UC Irvine  
UC Merced  
UC Riverside  
UC San Diego  
UC Santa Barbara  
UC Santa Cruz  
UCLA  
UCSF

#### 5 HEALTH SYSTEMS

UC Davis Health System  
UC Irvine Health System  
UC San Diego Health System  
UCLA Health System  
UCSF Medical Center

#### PLUS 5

Agriculture & Natural Resources  
ASUCLA  
Hastings College of the Law  
Lawrence Berkeley National Laboratory  
UC Office of the President

UNIVERSITY  
OF  
CALIFORNIA

UCPath